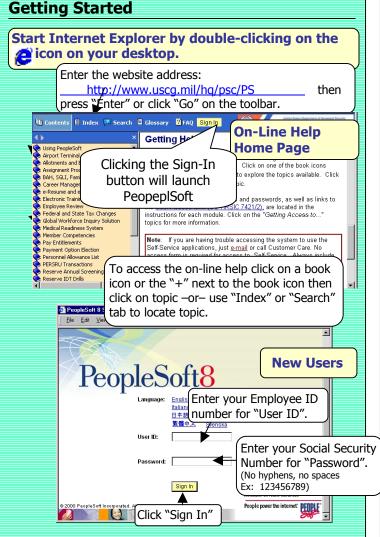
Direct Access

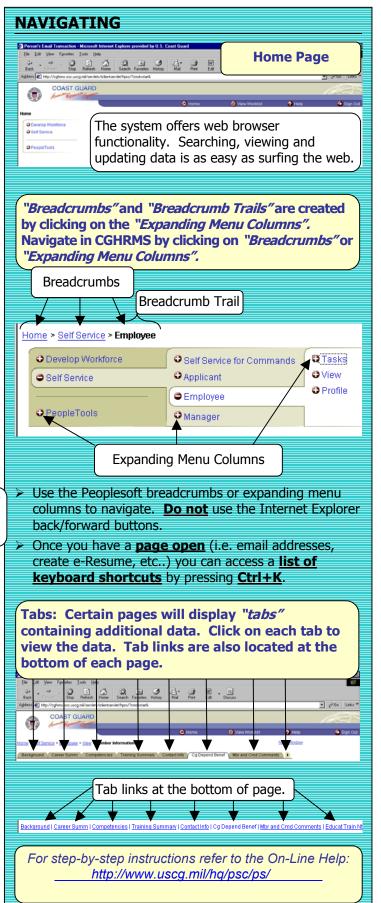
Quick Reference Guide



Note: If you have previously been issued a User ID and password from Customer Care continue to use the assigned User ID and password. (Ex: John Smith's Assigned User ID: **JOSM9999**)

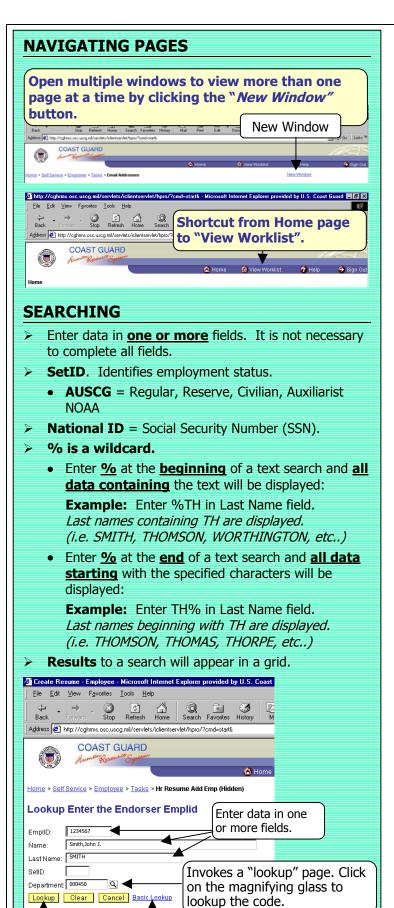
- User IDs and Passwords are case sensitive.
- You will receive a prompt to <u>change your password</u> after you sign into the system the first time.
 - Passwords must be eight characters long, two of which must be numeric.
 - Passwords cannot be the same as your User ID.
 - Passwords will expire every 90 days. A reminder will alert users two days before expiration.
 - System lockout will occur after five unsuccessful login attempts. Contact Customer Care at (785) 339-3540 Ext 1 if lockout occurs.
- Always **SAVE** your changes by clicking the save button.
- After submitting data you should get a **confirmation**. After saving data you will receive a **brief notification**.

101 - Basics



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1



Toggle between "Basic" and

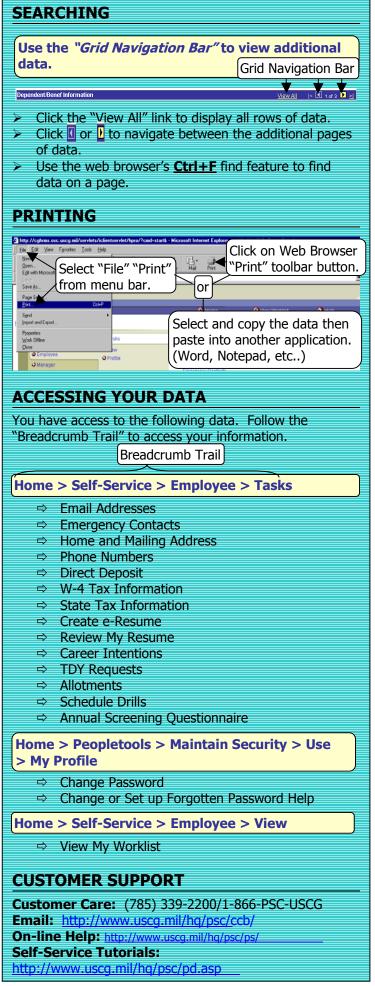
Basic = One search field

• Advanced = All search fields

2

"Advanced" Lookup.

Click "Lookup"



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